![HealthLink logo]

Haiku Setup Instructions for Apple iPhone or Android Smartphone

Haiku is HealthLink's application for handheld chart access on the Apple iPhone® and Android devices. With Haiku, physicians can view a patient's medications, lab results, care team, allergies, and much more.

To download the Haiku app go to the App Store or Google Play (Android). To find the application, search for "Epic Haiku."

There is an additional layer of protection known as 2-Factor Authentication that authorizes your device to access Haiku.

You will need to get the HealthLink generated device ID and configure your device. Please reference the instructions for you applicable mobile device. See the next page for iPhone instructions and page 6 for Android instructions.

Apple iPhone

Tap the banner that displays the environment at the top of the Login screen.
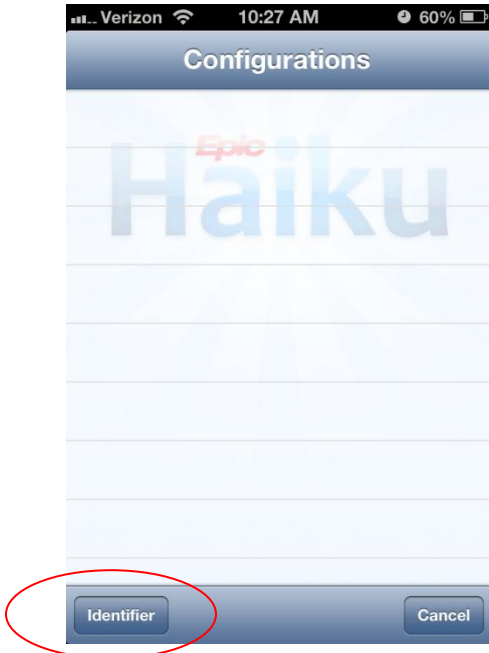
As settings have not been configured yet, acknowledge the message received regarding the "Connection Information"; Select "OK" on the Getting Started screen.
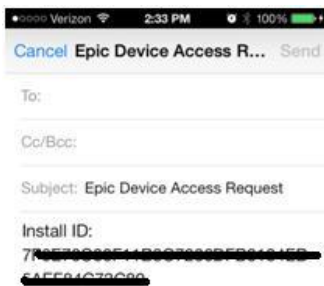
Select "Identifier" to bring up the generated device ID.

From the options presented, choose "copy" to paste the information elsewhere, or "email" to email the device ID information to hhsisservicedesk@hhs.sccgov.org. Include your full name (i.e. Firstname Lastname) and model of device (i.e. iPhone, Android) in the email.
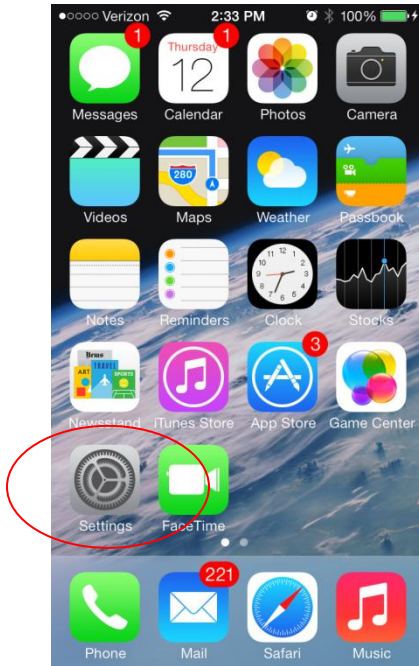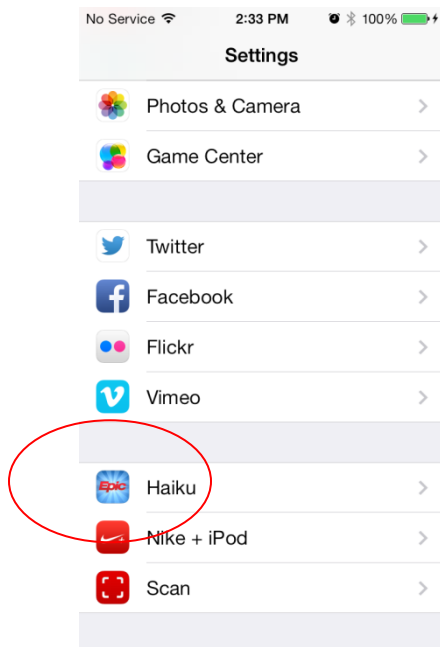
The example below shows the "email" selection.

Configure your Haiku settings to connect to the HealthLink application.

From your iPhone, select "Settings"

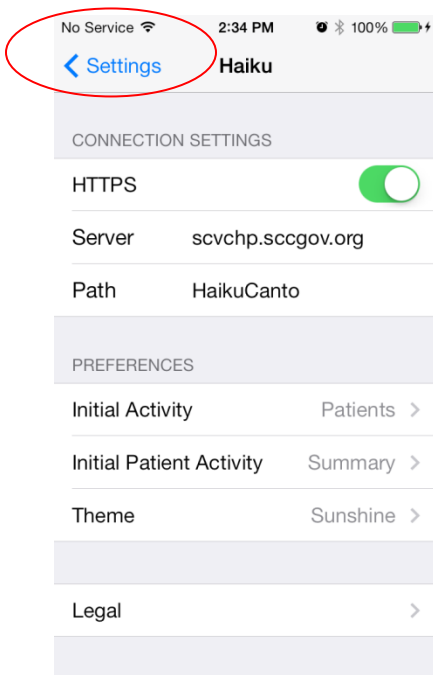
Scroll down till you find Haiku.

Set the following items:
HTTPS: On
Server: scvchp.sccgov.org
Path: HaikuCanto

When completed, select "Settings" to return back, then press your "Home" button to return to the main screen.

Once you have received notification that your device has been authorized in HealthLink, launch your Haiku application and login using your network (Windows) username and password.

Note: For optimal connectivity, iPhones users should connect to the HHS wireless network.

Please refer to the "Mobile Device Forms and Procedures" at the following link to faciliate connectivity:
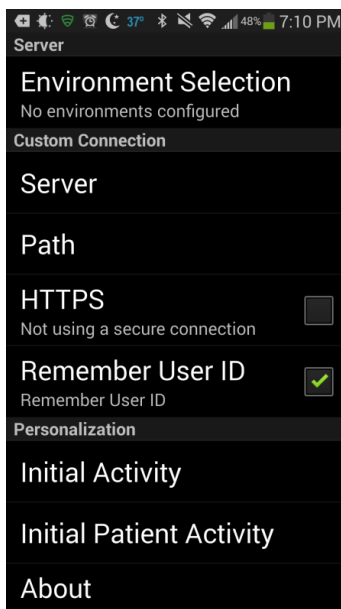http://valleypages/portal/site/HHS/agencychp?path=%2Fv7%2FHHS%20%28EMPDEP%29%2FInformation%20Services

Android (e.g., Samsung Galaxy S4)
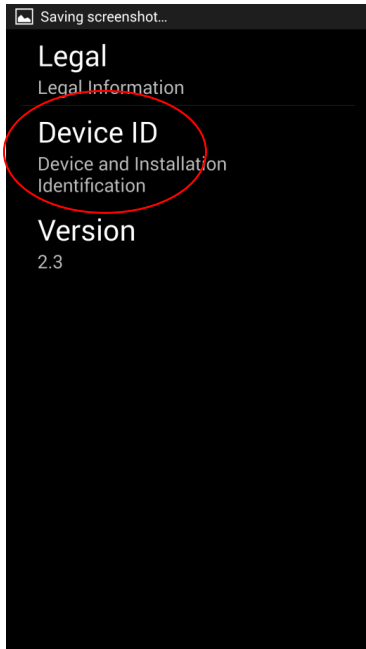
Launch the Haiku application.

Select the "Menu" button then press "Settings."

Select "About" to get the "Device" ID for the HealthLink generated code.

Select "Device ID."

From the options presented, choose "copy" to paste the information elsewhere, or "email" to email the device ID information to hhsisservicedesk@hhs.sccgov.org. Include your full name (i.e. Firstname Lastname) and model of device (i.e. iPhone, Android) in the email.

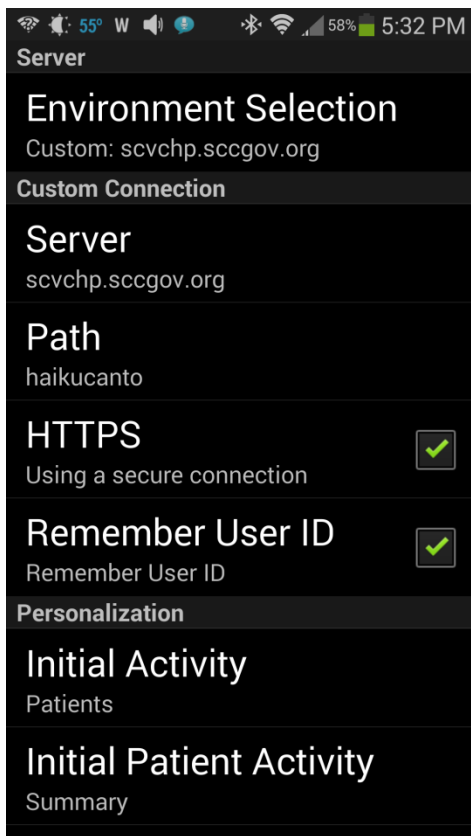The example below shows the "email" selection.
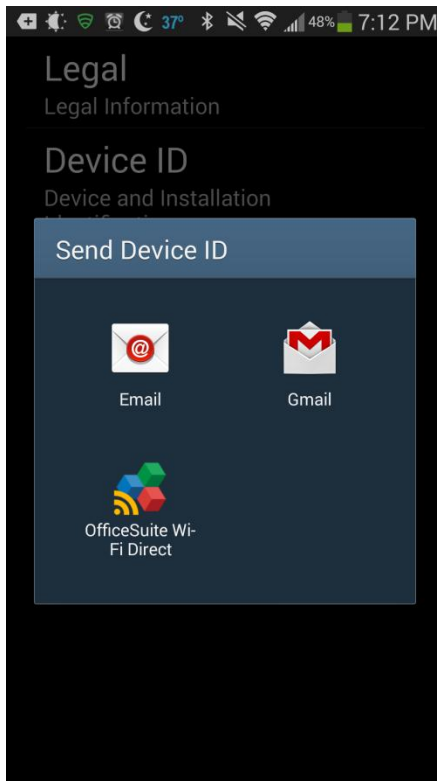
Configure your Haiku settings to connect to the HealthLink application. From your Android, select the Haiku application and select the "Menu" button to access the settings.

Set the following items:
HTTPS: On
Server: scvchp.sccgov.org
Path: HaikuCanto

When completed, select "Settings" to return to Haiku.

Once you have received notification that your device has been authorized in HealthLink, launch your Haiku application and login using your network (Windows) username and password.